

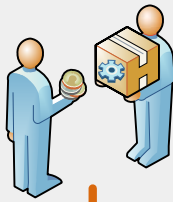
OneWorld Data Recovery Cycle

Step 1



contact OneWorld Recovery Specialists

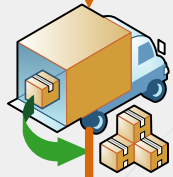
or



drop media at recovery depot

Media shipped to OneWorld Data Recovery Centre

Please make certain media is securely packaged and expedited to recovery centre.



Media is received at OneWorld Recovery Centre within 48 hours.

OneWorld Specialist contacts client with acknowledgement of drive receipt.



OneWorld Specialist delivers drive to OneWorld Recovery Engineer



Drive analysis
Completed within 24 hours

Recovery begins immediately



OneWorld Recovery Engineer consultation with OneWorld Specialist



Media returned to client

- CD
- DVD
- FTP
- IDE/SATA

